

REMARKS

Claims 40-59 are pending in this application. Applicant has cancelled Claims 1, 11, 21-27 and 29-39, without prejudice, and Applicant has added new Claims 40-59. Applicant respectfully submits that Claims 40-59 do not contain new matter. Applicant further submits that the amendments to the Claims do not contain new matter.

Applicant has also deleted the Abstract Of The Disclosure and has substituted therefor the new Abstract Of The Disclosure which is attached hereto on a separate sheet. Applicant respectfully submits that the new Abstract Of The Disclosure does not contain new matter.

Applicant uses the phrase "at least one of . . . and . . ." in the claims. In all instances, the phrase "at least one of . . . and . . ." means "only one item from the list, or any combination of items in the list". Applicant respectfully submits that the phrase having the form "at least one of A and B", where each of A and B is either a term or a phrase, the phrase "at least one of A and B" means "only A, only B, or A and B". In instances in which three or more terms and/or phrases are present in an "at least one of . . . and . . ."

phrase, Applicant provides the following example definitions: the phrase "at least one of A, B, and C" means "only A, only B, only C, or any combination of A, B, and C"; the phrase "at least one of A, B, C, and D" means "only A, only B, only C, only D, or any combination of A, B, C, and D"; the phrase "at least one of A, B, C, D, and E" means "only A, only B, only C, only D, only E, or any combination of A, B, C, D, and E", and so on.

For example, in independent Claim 40, the phrase "at least one of vehicle diagnostic information, vehicle repair information, vehicle maintenance information, and vehicle servicing information" means "only vehicle diagnostic information, only vehicle repair information, only vehicle maintenance information, only vehicle servicing information, or any combination of vehicle diagnostic information, vehicle repair information, vehicle maintenance information, and vehicle servicing information".

Based on the foregoing amendments and the following Remarks, the application is deemed to be in condition for allowance and action to that end is respectfully requested.

I. THE 35 U.S.C. §103 REJECTIONS:

The Examiner asserts that Claims 1, 11, 21-24, 31-32 and 39 are rejected under 35 U.S.C. §103(a) as being unpatentable over Kirkevold, et al., U.S. Patent No. 6,263,322 (Kirkevold) in view of Petite, et al., U.S. Patent No. 6,437,692 (Petite). The Examiner also asserts that Claims 25-26 and 33-34 are rejected under 35 U.S.C. §103(a) as being unpatentable over Kirkevold and Petite and further in view of Li, U.S. 2002/0072808 A1 (Li). The Examiner also asserts that Claims 27, 29 and 35-36 are rejected under 35 U.S.C. §103(a) as being unpatentable over Kirkevold and Petite and further in view of Rother, U.S. Patent No. 6,141,608 (Rother). Lastly, the Examiner asserts that Claims 30 and 37-38 are rejected under 35 U.S.C. §103(a) as being unpatentable over Kirkevold and Petite and further in view of Diaz, et al., U.S. Patent No. 6,356,822 (Diaz).

As noted above, Applicant has cancelled Claims 1, 11, 21-27, and 29-39, without prejudice, and Applicant has added new Claims 40-59. Applicant submits that Claims 40-59 do not contain new matter. Applicant respectfully submits that the present invention, as defined by Claims 40-59, is patentable over the prior art.

IA. THE PRESENT INVENTION, AS DEFINED BY CLAIMS 40-57, IS
PATENTABLE OVER THE PRIOR ART:

Applicant respectfully submits that the present invention, as defined by Claims 40-57, is patentable over the prior art.

IA(1). THE PRESENT INVENTION, AS DEFINED BY INDEPENDENT CLAIM
40, IS PATENTABLE OVER THE PRIOR ART:

Applicant respectfully submits that the present invention, as defined by independent Claim 40, is patentable over the prior art.

Applicant respectfully submits that the present invention, as defined by independent Claim 40, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same. Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the present invention, as defined by independent Claim 40.

Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 40 and, therefore, Kirkevold, Petite, Li,

Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of independent Claim 40.

Applicant submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest a receiver associated with a web site, wherein the receiver receives a request for information regarding at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, regarding a vehicle, wherein the request for information is transmitted to the receiver from a first communication device associated with a user, wherein the first communication device is located at a location remote from the vehicle and remote from the apparatus, and further wherein the request for information is transmitted to the receiver on or over at least one of the Internet and the World Wide Web, and a processing device associated with the web site, wherein the processing device is located at a location remote from the vehicle and remote from the first communication device, wherein the processing device processes the request for information regarding the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, wherein the processing device generates a message containing information regarding at least one of a diagnosis and a repair regarding

the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, and wherein the message also contains information regarding at least one of a service provider, a repair facility, a dealer, a parts provider, an accessory provider, a warranty provider, and an insurance provider, for at least one of repairing and paying for a repair of the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, and further wherein the message contains a link or a hyperlink to at least one of a service provider computer or communication device, a repair facility computer or communication device, a dealer computer or communication device, a parts provider computer or communication device, an accessory provider computer or communication device, a warranty provider computer or communication device, and an insurance provider computer or communication device, all of which features are specifically recited features of independent Claim 40.

Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the recited receiver which receives the recited request for information regarding at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair. Applicant further submits that Kirkevold, Petite,

Li, Rother, Diaz, and any combination of same, do not disclose or suggest the recited request which is transmitted to the receiver from the recited first communication device associated with a user on or over at least one of the Internet and the World Wide Web.

Applicant further submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the recited processing device which is located at a location remote from the vehicle and remote from the recited first communication device and which processes the recited request for information and generates the recited message containing information regarding at least one of a diagnosis and a repair regarding the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, information regarding at least one of a service provider, a repair facility, a dealer, a parts provider, an accessory provider, a warranty provider, and an insurance provider, for at least one of repairing and paying for a repair, and a link or a hyperlink to at least one of a service provider computer or communication device, a repair facility computer or communication device, a dealer computer or communication device, a parts provider computer or communication device, an accessory provider computer or communication device, a warranty

provider computer or communication device, and an insurance provider computer or communication device.

Applicant submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest a transmitter associated with the web site for transmitting the message to the first communication device or to a second communication device associated with the user, all of which features are still other specifically recited features of independent Claim 40.

Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the recited transmitter which transmits the recited message to the recited first communication device or to the recited second communication device.

In view of the foregoing, Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 40 and, therefore, Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of independent Claim 40. In view of the

foregoing, Applicant respectfully submits that Claim 40 is not rendered obvious by Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

In view of the foregoing, Applicant respectfully submits that the present invention, as defined by independent Claim 40, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Allowance of independent Claim 40 is, therefore, respectfully requested.

IA(2). THE PRESENT INVENTION, AS DEFINED BY CLAIM 41, IS PATENTABLE OVER THE PRIOR ART:

Applicant respectfully submits that the present invention, as defined by Claim 41, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Claim 41 depends directly from independent Claim 40 and incorporates all of the features of independent Claim 40. As noted above, Applicant respectfully submits that independent Claim 40 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Applicant submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 40. Applicant incorporates by reference herein the arguments provided above in Section IA(1), regarding the patentability of independent Claim 40 over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, as if fully restated herein. Applicant further respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the apparatus of Claim 40; wherein at least one of the first communication device and the second communication device is a wireless device, all of which features are specifically recited features of Claim 41.

In view of the foregoing, Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of Claim 41 and, therefore, Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of Claim 41.

In view of the foregoing, Applicant respectfully submits that Claim 41 is not rendered obvious by Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

In view of the foregoing, Applicant respectfully submits that Claim 41 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same. Allowance of Claim 41 is, therefore, respectfully requested.

IA(3). THE PRESENT INVENTION, AS DEFINED BY CLAIM 42, IS PATENTABLE OVER THE PRIOR ART:

Applicant respectfully submits that the present invention, as defined by Claim 42, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Claim 42 depends directly from independent Claim 40 and incorporates all of the features of independent Claim 40. As noted above, Applicant respectfully submits that independent Claim 40 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Applicant submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest

many of the specifically recited features of independent Claim 40. Applicant incorporates by reference herein the arguments provided above in Section IA(1), regarding the patentability of independent Claim 40 over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, as if fully restated herein.

Applicant further respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the apparatus of Claim 40, wherein at least one of the first communication device and the second communication device is a personal computer or a home computer, all of which features are specifically recited features of Claim 42.

In view of the foregoing, Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of Claim 42 and, therefore, Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of Claim 42.

In view of the foregoing, Applicant respectfully submits that Claim 42 is not rendered obvious by Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

In view of the foregoing, Applicant respectfully submits that Claim 42 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same. Allowance of Claim 42 is, therefore, respectfully requested.

IA(4). THE PRESENT INVENTION, AS DEFINED BY CLAIM 43, IS PATENTABLE OVER THE PRIOR ART:

Applicant respectfully submits that the present invention, as defined by Claim 43, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Claim 43 depends directly from independent Claim 40 and incorporates all of the features of independent Claim 40. As noted above, Applicant respectfully submits that independent Claim 40 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Applicant submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 40. Applicant incorporates by reference herein the arguments provided above in Section IA(1), regarding the patentability of independent Claim 40 over Kirkevold, Petite, Li, Rother, Diaz,

and any combination of same, as if fully restated herein.

Applicant further respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the apparatus of Claim 40, wherein at least one of the first communication device and the second communication device is at least one of a personal communication device, a personal digital assistant, a telephone, a digital telephone, a display telephone, a video telephone, a videophone, and a 3G telephone, all of which features are specifically recited features of Claim 43.

In view of the foregoing, Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of Claim 43 and, therefore, Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of Claim 43.

In view of the foregoing, Applicant respectfully submits that Claim 43 is not rendered obvious by Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

In view of the foregoing, Applicant respectfully submits that Claim 43 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same. Allowance of Claim 43 is, therefore, respectfully requested.

IA(5). THE PRESENT INVENTION, AS DEFINED BY CLAIM 44, IS PATENTABLE OVER THE PRIOR ART:

Applicant respectfully submits that the present invention, as defined by Claim 44, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Claim 44 depends directly from independent Claim 40 and incorporates all of the features of independent Claim 40. As noted above, Applicant respectfully submits that independent Claim 40 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Applicant submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 40. Applicant incorporates by reference herein the arguments provided above in Section IA(1), regarding the patentability of independent Claim 40 over Kirkevold, Petite, Li, Rother, Diaz,

and any combination of same, as if fully restated herein.

Applicant further respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the apparatus of Claim 40, wherein at least one of the first communication device and the second communication device is an interactive television, all of which features are specifically recited features of Claim 44.

In view of the foregoing, Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of Claim 44 and, therefore, Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of Claim 44.

In view of the foregoing, Applicant respectfully submits that Claim 44 is not rendered obvious by Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

In view of the foregoing, Applicant respectfully submits that Claim 44 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same. Allowance of Claim 44 is, therefore, respectfully requested.

IA(6). THE PRESENT INVENTION, AS DEFINED BY CLAIM 45, IS
PATENTABLE OVER THE PRIOR ART:

Applicant respectfully submits that the present invention, as defined by Claim 45, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Claim 45 depends directly from independent Claim 40 and incorporates all of the features of independent Claim 40. As noted above, Applicant respectfully submits that independent Claim 40 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Applicant submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 40. Applicant incorporates by reference herein the arguments provided above in Section IA(1), regarding the patentability of independent Claim 40 over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, as if fully restated herein. Applicant further respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the apparatus of Claim 40, wherein the message contains a diagnosis or a list of potential diagnoses regarding

the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, all of which features are specifically recited features of Claim 45.

In view of the foregoing, Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of Claim 45 and, therefore, Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of Claim 45.

In view of the foregoing, Applicant respectfully submits that Claim 45 is not rendered obvious by Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

In view of the foregoing, Applicant respectfully submits that Claim 45 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same. Allowance of Claim 45 is, therefore, respectfully requested.

IA(7). THE PRESENT INVENTION, AS DEFINED BY CLAIM 46, IS PATENTABLE OVER THE PRIOR ART:

Applicant respectfully submits that the present

invention, as defined by Claim 46, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Claim 46 depends directly from independent Claim 40 and incorporates all of the features of independent Claim 40. As noted above, Applicant respectfully submits that independent Claim 40 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Applicant submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 40. Applicant incorporates by reference herein the arguments provided above in Section IA(1), regarding the patentability of independent Claim 40 over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, as if fully restated herein. Applicant further respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the apparatus of Claim 40, wherein the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, involves a body work repair or structural damage, all of which features are specifically recited features of Claim 46.

In view of the foregoing, Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of Claim 46 and, therefore, Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of Claim 46.

In view of the foregoing, Applicant respectfully submits that Claim 46 is not rendered obvious by Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

In view of the foregoing, Applicant respectfully submits that Claim 46 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same. Allowance of Claim 46 is, therefore, respectfully requested.

IA(8). THE PRESENT INVENTION, AS DEFINED BY CLAIM 47, IS PATENTABLE OVER THE PRIOR ART:

Applicant respectfully submits that the present invention, as defined by Claim 47, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Claim 47 depends directly from independent Claim 40 and incorporates all of the features of independent Claim 40. As noted above, Applicant respectfully submits that independent Claim 40 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Applicant submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 40. Applicant incorporates by reference herein the arguments provided above in Section IA(1), regarding the patentability of independent Claim 40 over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, as if fully restated herein. Applicant further respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the apparatus of Claim 40, wherein the message contains information regarding at least one of a repair procedure, a maintain procedure, and a servicing procedure, and further wherein the message contains video material and audio material, all of which features are specifically recited features of Claim 47.

In view of the foregoing, Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of Claim 47 and, therefore, Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of Claim 47.

In view of the foregoing, Applicant respectfully submits that Claim 47 is not rendered obvious by Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

In view of the foregoing, Applicant respectfully submits that Claim 47 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same. Allowance of Claim 47 is, therefore, respectfully requested.

IA(9). THE PRESENT INVENTION, AS DEFINED BY CLAIM 48, IS PATENTABLE OVER THE PRIOR ART:

Applicant respectfully submits that the present invention, as defined by Claim 48, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Claim 48 depends directly from independent Claim 40 and incorporates all of the features of independent Claim 40. As noted above, Applicant respectfully submits that independent Claim 40 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Applicant submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 40. Applicant incorporates by reference herein the arguments provided above in Section IA(1), regarding the patentability of independent Claim 40 over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, as if fully restated herein.

Applicant further respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the apparatus of Claim 40, wherein the apparatus is programmed to receive or to obtain information transmitted from or uploaded from a vehicle computer located at the vehicle, and further wherein the processing device is programmed to perform a diagnostic check regarding the vehicle, all of which features are specifically recited features of Claim 48.

In view of the foregoing, Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any

combination of same, do not disclose or suggest many of the specifically recited features of Claim 48 and, therefore, Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of Claim 48.

In view of the foregoing, Applicant respectfully submits that Claim 48 is not rendered obvious by Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

In view of the foregoing, Applicant respectfully submits that Claim 48 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same. Allowance of Claim 48 is, therefore, respectfully requested.

IA(10). THE PRESENT INVENTION, AS DEFINED BY CLAIM 49, IS PATENTABLE OVER THE PRIOR ART:

Applicant respectfully submits that the present invention, as defined by Claim 49, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Claim 49 depends from Claim 48 and incorporates all of the features of Claim 48 and independent Claim 40. As noted

above, Applicant respectfully submits that independent Claim 40 and Claim 48 are patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Applicant submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 40 and Claim 48. Applicant incorporates by reference herein the arguments provided above in Sections IA(1) and IA(9), regarding the patentability of independent Claim 40 and Claim 48, respectively, over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, as if fully restated herein. Applicant further respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the apparatus of Claim 48, wherein the apparatus is programmed to perform periodic diagnostic checks regarding the vehicle, all of which features are specifically recited features of Claim 49.

In view of the foregoing, Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of Claim 49 and, therefore, Kirkevold, Petite, Li, Rother, Diaz, and any combination of

same, do not disclose or suggest all of the specifically recited features of Claim 49.

In view of the foregoing, Applicant respectfully submits that Claim 49 is not rendered obvious by Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

In view of the foregoing, Applicant respectfully submits that Claim 49 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same. Allowance of Claim 49 is, therefore, respectfully requested.

IA(11). THE PRESENT INVENTION, AS DEFINED BY CLAIM 50, IS PATENTABLE OVER THE PRIOR ART:

Applicant respectfully submits that the present invention, as defined by Claim 50, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Claim 50 depends from Claim 48 and incorporates all of the features of Claim 48 and independent Claim 40. As noted above, Applicant respectfully submits that independent Claim 40 and Claim 48 are patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Applicant submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 40 and Claim 48. Applicant incorporates by reference herein the arguments provided above in Sections IA(1) and IA(9), regarding the patentability of independent Claim 40 and Claim 48, respectively, over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, as if fully restated herein. Applicant further respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the apparatus of Claim 48, wherein the processing device generates a second message, wherein the second message contains information regarding at least one of a repair, a maintenance procedure, and a servicing procedure, determined to be needed on the vehicle based on the diagnostic check, and further wherein the apparatus transmits the second message to at least one of the first communication device and the second communication device, all of which features are specifically recited features of Claim 50.

In view of the foregoing, Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the

specifically recited features of Claim 50 and, therefore, Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of Claim 50.

In view of the foregoing, Applicant respectfully submits that Claim 50 is not rendered obvious by Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

In view of the foregoing, Applicant respectfully submits that Claim 50 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same. Allowance of Claim 50 is, therefore, respectfully requested.

IA(12). THE PRESENT INVENTION, AS DEFINED BY CLAIM 51, IS PATENTABLE OVER THE PRIOR ART:

Applicant respectfully submits that the present invention, as defined by Claim 51, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Claim 51 depends directly from independent Claim 40 and incorporates all of the features of independent Claim 40. As noted above, Applicant respectfully submits that independent

Claim 40 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Applicant submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 40. Applicant incorporates by reference herein the arguments provided above in Section IA(1), regarding the patentability of independent Claim 40 over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, as if fully restated herein. Applicant further respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the apparatus of Claim 40, wherein the processing device generates a second message, wherein the second message contains information regarding a scheduled maintenance reminder regarding the vehicle, and further wherein the apparatus transmits the second message to at least one of the first communication device and the second communication device, all of which features are specifically recited features of Claim 51.

In view of the foregoing, Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the

specifically recited features of Claim 51 and, therefore, Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of Claim 51.

In view of the foregoing, Applicant respectfully submits that Claim 51 is not rendered obvious by Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

In view of the foregoing, Applicant respectfully submits that Claim 51 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same. Allowance of Claim 51 is, therefore, respectfully requested.

IA(13). THE PRESENT INVENTION, AS DEFINED BY CLAIM 52, IS PATENTABLE OVER THE PRIOR ART:

Applicant respectfully submits that the present invention, as defined by Claim 52, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Claim 52 depends directly from independent Claim 40 and incorporates all of the features of independent Claim 40. As noted above, Applicant respectfully submits that independent

Claim 40 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Applicant submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 40. Applicant incorporates by reference herein the arguments provided above in Section IA(1), regarding the patentability of independent Claim 40 over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, as if fully restated herein. Applicant further respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the apparatus of Claim 40, wherein the processing device generates a second message, wherein the second message contains information regarding at least one of the request and the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, and further wherein the apparatus transmits the second message to at least one of a service provider computer or communication device, a repair facility computer or communication device, and a dealer computer or communication device, all of which features are specifically recited features of Claim 52.

In view of the foregoing, Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of Claim 52 and, therefore, Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of Claim 52.

In view of the foregoing, Applicant respectfully submits that Claim 52 is not rendered obvious by Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

In view of the foregoing, Applicant respectfully submits that Claim 52 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same. Allowance of Claim 52 is, therefore, respectfully requested.

IA(14). THE PRESENT INVENTION, AS DEFINED BY CLAIM 53, IS PATENTABLE OVER THE PRIOR ART:

Applicant respectfully submits that the present invention, as defined by Claim 53, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Claim 53 depends directly from independent Claim 40 and incorporates all of the features of independent Claim 40. As noted above, Applicant respectfully submits that independent Claim 40 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Applicant submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 40. Applicant incorporates by reference herein the arguments provided above in Section IA(1), regarding the patentability of independent Claim 40 over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, as if fully restated herein. Applicant further respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the apparatus of Claim 40, wherein the message also contains a schedule or scheduling information regarding at least one of a dealer, a service provider, a service technician, and a mechanic, all of which features are specifically recited features of Claim 53.

In view of the foregoing, Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the

specifically recited features of Claim 53 and, therefore, Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of Claim 53.

In view of the foregoing, Applicant respectfully submits that Claim 53 is not rendered obvious by Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

In view of the foregoing, Applicant respectfully submits that Claim 53 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same. Allowance of Claim 53 is, therefore, respectfully requested.

IA(15). THE PRESENT INVENTION, AS DEFINED BY CLAIM 54, IS PATENTABLE OVER THE PRIOR ART:

Applicant respectfully submits that the present invention, as defined by Claim 54, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Claim 54 depends from Claim 53 and incorporates all of the features of Claim 53 and independent Claim 40. As noted above, Applicant respectfully submits that independent Claim 40

and Claim 53 are patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Applicant submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 40 and Claim 53. Applicant incorporates by reference herein the arguments provided above in Sections IA(1) and IA(14), regarding the patentability of independent Claim 40 and Claim 53, respectively, over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, as if fully restated herein. Applicant further respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the apparatus of Claim 53, wherein the processing device processes information regarding a user at least one of reserving, engaging, and requesting, a service or services of the at least one of a dealer, a service provider, a service technician, and a mechanic, via the apparatus based on the schedule or scheduling information, all of which features are specifically recited features of Claim 54.

In view of the foregoing, Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the

specifically recited features of Claim 54 and, therefore, Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of Claim 54.

In view of the foregoing, Applicant respectfully submits that Claim 54 is not rendered obvious by Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

In view of the foregoing, Applicant respectfully submits that Claim 54 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same. Allowance of Claim 54 is, therefore, respectfully requested.

IA(16). THE PRESENT INVENTION, AS DEFINED BY CLAIM 55, IS PATENTABLE OVER THE PRIOR ART:

Applicant respectfully submits that the present invention, as defined by Claim 55, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Claim 55 depends from Claim 53 and incorporates all of the features of Claim 53 and independent Claim 40. As noted above, Applicant respectfully submits that independent Claim 40

and Claim 53 are patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Applicant submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 40 and Claim 53. Applicant incorporates by reference herein the arguments provided above in Sections IA(1) and IA(14), regarding the patentability of independent Claim 40 and Claim 53, respectively, over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, as if fully restated herein. Applicant further respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the apparatus of Claim 53, wherein the processing device generates a second message containing information regarding the user at least one of reserving, engaging, and requesting, a service or services of the at least one of a dealer, a service provider, a service technician, and a mechanic, and further wherein the apparatus transmits the second message to a computer or communication device associated with the at least one of a dealer, a service provider, a service technician, and a mechanic, all of which features are specifically recited features of Claim 55.

In view of the foregoing, Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of Claim 55 and, therefore, Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of Claim 55.

In view of the foregoing, Applicant respectfully submits that Claim 55 is not rendered obvious by Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

In view of the foregoing, Applicant respectfully submits that Claim 55 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same. Allowance of Claim 55 is, therefore, respectfully requested.

IA(17). THE PRESENT INVENTION, AS DEFINED BY CLAIM 56, IS PATENTABLE OVER THE PRIOR ART:

Applicant respectfully submits that the present invention, as defined by Claim 56, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Claim 56 depends from Claim 53 and incorporates all of the features of Claim 53 and independent Claim 40. As noted above, Applicant respectfully submits that independent Claim 40 and Claim 53 are patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Applicant submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 40 and Claim 53. Applicant incorporates by reference herein the arguments provided above in Sections IA(1) and IA(14), regarding the patentability of independent Claim 40 and Claim 53, respectively, over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, as if fully restated herein. Applicant further respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the apparatus of Claim 53, wherein the processing device processes a financial transaction between the user and the at least one of a dealer, a service provider, a service technician, and a mechanic, all of which features are specifically recited features of Claim 56.

In view of the foregoing, Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any

combination of same, do not disclose or suggest many of the specifically recited features of Claim 56 and, therefore, Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of Claim 56.

In view of the foregoing, Applicant respectfully submits that Claim 56 is not rendered obvious by Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

In view of the foregoing, Applicant respectfully submits that Claim 56 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same. Allowance of Claim 56 is, therefore, respectfully requested.

IA(18). THE PRESENT INVENTION, AS DEFINED BY CLAIM 57, IS PATENTABLE OVER THE PRIOR ART:

Applicant respectfully submits that the present invention, as defined by Claim 57, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Claim 57 depends from Claim 53 and incorporates all of the features of Claim 53 and independent Claim 40. As noted

above, Applicant respectfully submits that independent Claim 40 and Claim 53 are patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Applicant submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 40 and Claim 53. Applicant incorporates by reference herein the arguments provided above in Sections IA(1) and IA(14), regarding the patentability of independent Claim 40 and Claim 53, respectively, over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, as if fully restated herein. Applicant further respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the apparatus of Claim 53, wherein the processing device processes information regarding a purchase of an option for a service or services of the at least one of a dealer, a service provider, a service technician, and a mechanic, all of which features are specifically recited features of Claim 57.

In view of the foregoing, Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of Claim 57 and, therefore,

Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of Claim 57.

In view of the foregoing, Applicant respectfully submits that Claim 57 is not rendered obvious by Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

In view of the foregoing, Applicant respectfully submits that Claim 57 is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same. Allowance of Claim 57 is, therefore, respectfully requested.

IB(1). THE PRESENT INVENTION, AS DEFINED BY INDEPENDENT CLAIM 58, IS PATENTABLE OVER THE PRIOR ART:

Applicant respectfully submits that the present invention, as defined by independent Claim 58, is patentable over the prior art.

Applicant respectfully submits that the present invention, as defined by independent Claim 58, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same. Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not

disclose or suggest the present invention, as defined by independent Claim 58.

Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 58 and, therefore, Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of independent Claim 58.

Applicant submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest an apparatus comprising a receiver associated with a web site, wherein the receiver receives a request for information regarding at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, regarding a vehicle, wherein the request for information is transmitted to the receiver from a first communication device associated with a user, wherein the first communication device is located at a location remote from the vehicle and remote from the apparatus, and further wherein the request for information is transmitted to the receiver on or over at least one of the Internet and the World Wide Web, and a processing device associated with the web

site, wherein the processing device is located at a location remote from the vehicle and remote from the first communication device, wherein the processing device processes the request for information regarding the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, wherein the processing device generates a message containing information regarding at least one of a diagnosis and a repair regarding the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, and wherein the message also contains information regarding at least one of a service provider, a repair facility, a dealer, a parts provider, an accessory provider, a warranty provider, and an insurance provider, for at least one of repairing and paying for a repair of the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, and a schedule or scheduling information regarding at least one of a dealer, a service provider, a service technician, and a mechanic, and further wherein the message also contains a link or a hyperlink to at least one of a service provider computer or communication device, a repair facility computer or communication device, a dealer computer or communication device, a parts provider computer or communication device, an accessory provider computer or communication device, a warranty provider computer or communication device, and an insurance

provider computer or communication device, all of which features are specifically recited features of independent Claim 58.

Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the recited receiver which is associated with a web site and which receives a request for information regarding at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, regarding a vehicle. Applicant further submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the recited request which is transmitted to the receiver from the recited first communication device associated with a user, and which is transmitted to the receiver on or over at least one of the Internet and the World Wide Web.

Applicant further submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the recited processing device which is located at a location remote from the vehicle and remote from the first communication device and which processes the recited request for information and generates a message containing the recited information regarding at least one of a diagnosis and a repair

regarding the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, and wherein the message also contains information regarding at least one of a service provider, a repair facility, a dealer, a parts provider, an accessory provider, a warranty provider, and an insurance provider, for at least one of repairing and paying for a repair of the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, and a schedule or scheduling information regarding at least one of a dealer, a service provider, a service technician, and a mechanic, and further wherein the message also contains a link or a hyperlink to at least one of a service provider computer or communication device, a repair facility computer or communication device, a dealer computer or communication device, a parts provider computer or communication device, an accessory provider computer or communication device, a warranty provider computer or communication device, and an insurance provider computer or communication device.

Applicant submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest a transmitter associated with the web site for transmitting the message to the first communication device or to a second communication device associated with the user, all of which

features are still other specifically recited features of independent Claim 58.

Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the recited transmitter which transmits the recited message to the recited first communication device or to the recited second communication device.

In view of the foregoing, Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 58 and, therefore, Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of independent Claim 58. In view of the foregoing, Applicant respectfully submits that Claim 58 is not rendered obvious by Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

In view of the foregoing, Applicant respectfully submits that the present invention, as defined by independent Claim 58, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Allowance of independent Claim 58 is, therefore, respectfully requested.

IC(1). THE PRESENT INVENTION, AS DEFINED BY INDEPENDENT CLAIM 59, IS PATENTABLE OVER THE PRIOR ART:

Applicant respectfully submits that the present invention, as defined by independent Claim 59, is patentable over the prior art.

Applicant respectfully submits that the present invention, as defined by independent Claim 59, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same. Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the present invention, as defined by independent Claim 59.

Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 59 and, therefore, Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of independent Claim 59.

Applicant submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest an apparatus, comprising a receiver associated with a web site, wherein the receiver receives a request for information regarding at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, regarding a vehicle, wherein the request for information is transmitted to the receiver from a first communication device associated with a user, wherein the first communication device is located at a location remote from the vehicle and remote from the apparatus, and further wherein the request for information is transmitted to the receiver on or over at least one of the Internet and the World Wide Web, and a processing device associated with the web site, wherein the processing device is located at a location remote from the vehicle and remote from the communication device, wherein the processing device processes the request for information regarding the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, wherein the processing device generates a first message containing information regarding at least one of a diagnosis and a repair regarding the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, and wherein the first message also contains information regarding at least one

of a service provider, a repair facility, a dealer, a parts provider, an accessory provider, a warranty provider, and an insurance provider, for at least one of repairing and paying for a repair of the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, and further wherein the first message contains a link or a hyperlink to at least one of a service provider computer or communication device, a repair facility computer or communication device, a dealer computer or communication device, a parts provider computer or communication device, an accessory provider computer or communication device, a warranty provider computer or communication device, and an insurance provider computer or communication device, and further wherein the processing device generates a second message containing information regarding the request for information regarding the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, regarding the vehicle, all of which features are specifically recited features of independent Claim 59.

Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the recited receiver which is associated with a web site and which receives the recited request for information

regarding at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, regarding a vehicle. Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the recited request which is transmitted to the recited receiver from the recited first communication device associated with a user on or over at least one of the Internet and the World Wide Web.

Applicant further submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the recited processing device which is located at a location remote from the vehicle and remote from the communication device and which processes the recited request for information and generates the recited first message containing the recited information regarding at least one of a diagnosis and a repair regarding the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, information regarding at least one of a service provider, a repair facility, a dealer, a parts provider, an accessory provider, a warranty provider, and an insurance provider, for at least one of repairing and paying for a repair of the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, and a link or a

hyperlink to at least one of a service provider computer or communication device, a repair facility computer or communication device, a dealer computer or communication device, a parts provider computer or communication device, an accessory provider computer or communication device, a warranty provider computer or communication device, and an insurance provider computer or communication device.

Applicant further submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the recited processing device which generates the recited second message containing information regarding the recited request for information.

Applicant further submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest a transmitter associated with the web site, wherein the transmitter transmits the first message to the first communication device or to a second communication device associated with the user, and further wherein the transmitter transmits the second message to at least one of a service provider computer or communication device, a repair facility computer or communication device, and a dealer computer or

communication device, all of which features are still other specifically recited features of independent Claim 59.

Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest the recited transmitter which transmits the recited message to the recited first communication device or to the recited second communication device and which transmits the recited second message to at least one of a service provider computer or communication device, a repair facility computer or communication device, and a dealer computer or communication device.

In view of the foregoing, Applicant respectfully submits that Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 59 and, therefore, Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of independent Claim 59. In view of the foregoing, Applicant respectfully submits that Claim 59 is not rendered obvious by Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

In view of the foregoing, Applicant respectfully submits that the present invention, as defined by independent Claim 59, is patentable over Kirkevold, Petite, Li, Rother, Diaz, and any combination of same.

Allowance of independent Claim 59 is, therefore, respectfully requested.

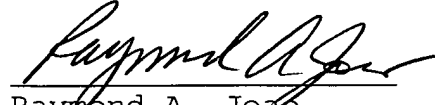
II. CONCLUSION:

In view of the foregoing, the application is deemed to be in condition for allowance and action to that end is respectfully requested. Allowance of pending Claims 40-59 is respectfully requested.

A Petition For Extension of Time under 37 C.F.R. 1.136(a) for a One-Month Extension of Time is submitted herewith. A Credit Card Payment Form for \$60.00 for the fee for the Petition for a One-Month Extension of Time, is submitted herewith. A Fee Transmittal Sheet (in duplicate) for the fee for the Petition for a One-Month Extension of Time is also submitted herewith.

Applicant respectfully requests a One-Month Extension
of Time to respond to the Office Action, mailed September 17,
2004.

Respectfully Submitted,



Raymond A. Joao
Reg. No. 35,907

Encls.: - Abstract of the Disclosure

January 18, 2005

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